



97 Betty Lane  
 O'Fallon, IL. 62269  
 618-624-5015  
 Done Right!  
 At The Right Price!

Membership \$ \_\_\_\_\_  
 System 2 \$ \_\_\_\_\_  
 System 3 \$ \_\_\_\_\_

2 Precision tune ups No Diagnostic fee  
 5% off HVAC repairs  
 Priority service (w/in 24 Hrs)

**COOLING SEASON PRECISION TUNE UP:**

- CHECK BLOWER MOTOR OPERATION, AMP DRAW AND CAPACITOR
- CHECK DRAIN LINES FOR BLOCKAGES OR DAMAGE
- CHECK CLEANLINESS OF EVAPORATOR COIL (IF ACCESSABLE)
- CHECK THERMOSTAT AND CONTROL BOARD FOR PROPER OPERATION
- CHECK COMPRESSOR CONDITION AND AMP DRAW
- CHECK OUTDOOR FAN MOTOR CONDITION AND AMP DRAW
- CHECK CAPACITOR (+/- 3%)
- CHECK CONTACTOR AND CONTACTOR COIL
- CHECK ANY OTHER CONTROLS
- CHECK REFRIGERANT CHARGE FOR PROPER SUBCOOLING OR SUPER HEAT

**HEATING SEASON PRECISION TUNE UP:**

- CHECK BLOWER MOTOR OPERATION, AMP DRAW AND CAPACITOR
- CHECK DRAIN LINES FOR BLOCKAGES OR DAMAGE
- CHECK ALL LIMIT SWITCHES
- CHECK AND CLEAN FLAME SENOSR OR THERMOCOUPLE
- CHECK IGNITION SYSTEM
- CHECK GAS VALVE
- CHECK PRESSURE SWITCH
- CHECK THERMOSTAT AND CONTROL BOARD FOR PROPER OPERATION
- CHECK INDUCER MOTOR AND AMP DRAW
- CLEAN CONDENSATE TRAP IF APPLICABLE
- CHECK AND MONITOR FLUE GAS TO VERIFY PROPER OPERATION AND EFFICIENCY AND TO IDENTIFY ANY POSSIBLE HEAT EXCHANGER ISSUES.
- INPSECT HEAT EXCHANGER
- VERIFY PROPER GAS PRESSURE
- CHECK OUTDOOR UNIT AS IN AC SEASON IF HEAT PUMP

Membership automatically renews each year, call to cancel at any time after first 12 months.

Equipment: \_\_\_\_\_

Furnace: \_\_\_\_\_

Air Conditioner/Heat Pump \_\_\_\_\_

Coil \_\_\_\_\_

Filter size/s: \_\_\_\_\_

Humidifier: \_\_\_\_\_

Other: \_\_\_\_\_

Thank you for trusting Heritage Heating & Cooling with your heating, cooling and indoor air quality systems. We will ensure your equipment runs at optimum efficiency and provide you with the best customer service in the industry. As a service member with Heritage,

you will enjoy the many benefits of maintenance such as lower energy consumption, fewer repair/service calls and peace of mind knowing you're extending the life of your heating and cooling equipment.

I agree to the monthly/annual charge of \$ \_\_\_\_\_

I elect to purchase the agreement marked above. Number of systems \_\_\_\_



American Standard  
 HEATING & AIR CONDITIONING

Name: \_\_\_\_\_

Address: \_\_\_\_\_  
 \_\_\_\_\_

Printed name \_\_\_\_\_

Date \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_\_

## **Terms and Conditions**

Please read these terms and conditions of use carefully before signing this membership. By signing this application, you signify your agreement to the terms listed below

### **Heritage Heating & Cooling service membership**

When you open a service membership account with us, you hereby agree to pay all charges to your account in accordance with billing terms in effect at the time the charge becomes payable. Your membership is a minimum 12-month agreement that automatically renews and your credit, debit or checking account will be charged each month, unless you cancel the membership prior to the anniversary date. We reserve the right to increase the monthly fees only on the anniversary date. The 12-month payment obligation starts over at each anniversary date. Once renewed, if you choose to cancel, you are obligated to either pay for the services you have received at full price, or the full 12 months of the agreement.

### **Monthly Membership**

If you chose to pay your membership monthly, you will be debited monthly for the service membership out of a checking account, credit or debit card. When you join the membership, you are agreeing to pay for a full year of payments, if you choose to cancel prior to the full year, you are responsible for the services rendered at full cost or the rest of the length of the full year. For example, if you cancel your membership after 6 months and we performed one of both maintenance visits, you are to pay for the remainder of your 6-month agreement for the services performed.

You may cancel your membership by calling us or sending us an email to [membership@heritage-service.com](mailto:membership@heritage-service.com). When you request termination, there is no refund for any unused portion of the current membership. Discounts are based on a 12-month membership, therefore, in the event that discounts were given for diagnostic fees, services rendered, or new equipment and you elect to terminate your membership prior to the 12-month minimum, you agree to reimburse Heritage Heating & Cooling the discount in full prior to cancellation.

Your right to service is subject to any limits established Heritage Heating & Cooling or by your credit card issuer or bank. If payment cannot be charged to your credit card or the charge is returned for any reason, including chargeback, Heritage Heating & Cooling may suspend or terminate your membership, thereby terminating this agreement and all obligations of Heritage Heating & Cooling hereunder. Heritage Heating & Cooling has the right to send a termination invoice at that time

### **Credit Card and Checking Information**

Heritage Heating & Cooling takes the issue of your privacy seriously, including the security of your credit card and banking information. We will only use your information for internal purposes and your information will be shared with any other organization or sold for solicitation to any business

### **Limitation of Liability**

Under no circumstances, including but not limited to, negligence, shall we be liable for any direct, indirect, incidental, special or consequential damages that result from the use of, or the inability to use, any services provided under this agreement. Applicable law may not allow the limitation or exclusion of liability or incidental or consequential damages, so the above limitation or exclusion may not apply to you. In no event shall our total liability to you for all damages, losses and caused of action (whether in contract in tort including, but not limited to negligence or otherwise) exceed the amount paid by you, if any, for your membership.

### **Heating and Cooling Memberships**

#### *Equipment Qualifications*

Clients with heat pumps, boilers, mini splits or geothermal will be charged at a higher rate of \$19.95 per month per system. The Silver Membership only applies to clients with a standard furnace and air conditioner.

#### *Precision Service Schedule*

We will contact you when it is time to schedule your precision service. We will call you, send an email reminder or letter in the mail, or do all until we reach you. We've programmed specific dates that our technicians will be in your area. This allows us to maximize our technician's day and ensure a prompt response time to your scheduling needs. If you do not schedule your service by the end of that heating or cooling season, your visit will expire.

Initial here that you understand the terms and conditions of this agreement: \_\_\_\_\_